## APPENDIX 1

| REPORT: | Regulatory Committee |
| :--- | :--- |
| DATE: | 11 January 2023 |
| REPORTING OFFICER: | Operational Director - Legal and Democratic <br> Services |
| PORTFOLIO: | Resources |
| SUBJECT: | Taxi Licensing Matter |
| WARDS: | Borough-wide |

## 1 PURPOSE OF REPORT

To consider a request to increase to the Hackney Carriage fares.

## 2 RECOMMENDATION

It is recommended that Members:

1. make a recommendation to the Executive Board on whether to accept the proposed fare increase; and
2. if in favour, recommend that the Executive Board authorise officers to commence the public consultation in accordance with the statutory procedure.

## 3 INTRODUCTION AND BACKGROUND INFORMATION

3.1Section 65 of the Local Government (Miscellaneous Provisions) Act 1976 ("the Act") provides that the Council may fix the rate or fares for Hackney Carriages within the Borough and all other charges in connection with the hire of a vehicle. This is done by way of a table of fares which represents the maximum amount that can be charged by Hackney Carriage Proprietors ("Proprietors"), although a lower fare can be charged if Proprietors so wish. It is an offence to charge more than that set in the table of fares.
3.2The Council has exercised this discretionary power and the current table of fares is set out at Appendix A. This comprises of 3 tariffs - T1, T2 and T3 - and the length of journey, the time of day and whether it is a
bank holiday dictates which tariff applies. For each tariff, there is a start rate and mileage/ yardage rate and there are a number of other charges such as for waiting and foulage.
3.3The table of fares may be varied in accordance with the statutory procedure set out at paragraph 6 below. The last variation occurred in 2021, following a request by the Hackney Carriage trade ("the trade") to increase the start rate of a journey by 60p across all tariffs due to the financial impact of the Covid pandemic. This represented a $25 \%$ increase in the tariff rate. Prior to this, fares had not been increased since 2012. As there were no objections to the statutory consultation, the fare increase took effect on 2 November 2021.
3.4 At a meeting of the Taxi Consultative Group on 7 September 2022, some Members of the Trade requested a further fare increase to take account of the rising cost of living and fuel prices since 2021. The proposal, which can be found at Appendix B, was for the start rate to remain the same but there be an increase in the mileage/yardage rate.
3.5The Council has consulted the rest of the trade on 1) whether there should be an increase and 2) the proposed method of the increase. There were 117 responses to the consultation, $84 \%$ of which were in favour of the increase and $16 \%$ were against it. The responses of the consultation are at Appendix C. The majority of those who were in favour of the increase were also in favour of the proposed method of increase. However, there were 3 counterproposals which are also set out at Appendix B.
3.6To ensure that the trade had been fully consulted, the original proposal was put to them again together with the 3 counter proposals and they were asked to vote on their preferred method of increase. Out of the 158 responses, only $11 \%$ were in favour of the original proposal. The majority (59\%) were in favour of proposal D. The responses of this consultation is set out at Appendix D . Given the clear majority, this was taken to be the proposal of the Trade, although there is nothing preventing the Committee from considering the other proposals.

## 4 THE PROPOSAL

4.1 The proposal is a 30 p increase to the start rate as well as the $10 \%$ reduction on the yardage figures. The unit price of 0.20 p on the yardage is to be maintained. For example, on T1 £0.20p will be charged for each 200 yards instead of 220 yards. It is also proposed that the waiting time
be increased by $£ 3.00$ per hour. The table below sets out the proposed new rates.

| T1 | $£ 3.00$ for the first 440 yards (402 metres) then $£ 0.20$ for <br> each 200 yards (182.9 metres) or part thereof |
| :--- | :--- |
| T2 | $£ 3.80$ for the first 440 yards (402 metres) then $£ 0.20$ for <br> each 150 yards (137.2 metres) or part thereof |
| T3 | $£ 4.60$ for the first 440 yards (402 metres) then $£ 0.20$ for <br> each 120 yards (109.7) or part thereof |
| Waiting Time |  |
| The hirer will be charged $£ 0.20$ for the following periods or |  |
| uncompleted part thereof |  |
| Tariff 1-48 seconds Tariff $\mathbf{2 - 3 4}$ seconds Tariff 3-27 seconds |  |

4.2 By way of comparison, we have worked out the costs for a 2 mile and 10 mile journey across all tariffs under the current table of fares and the proposed new table of fares (as well as for the original proposal and other counter proposals). This is appended at Appendix E. Under Tariff 1 of the current table of fares, the cost of a 2 mile journey would be $£ 5.80$ and the cost of a 10 mile journey would be $£ 20.73$. Under the same tariff of the proposed new table of fares, a 2 mile journey would cost $£ 6.38$ and a 10 mile journey would costs $£ 22.81$. This is a $10 \%$ monetary increase.
4.3As for the waiting time, it would cost $£ 15$ per hour under the proposed new table of fares as opposed to $£ 12$ per hour currently charged. This is a $25 \%$ increase.

## 5 DISCUSSION

5.1 As Members will be well aware, the cost of living has increased significantly over the last 12 months. According to the Office for National Statistics, the Consumer Prices Index (CPI) rose by $11.1 \%$ in the 12 months up to October 2022. The biggest contributors to this were the rising costs of electricity and gas as well as food.
5.2 In transport, the annual inflation rate has decreased in recent months but prices are still significantly higher compared to 2021. In fact, the average petrol and diesel prices stood at 163.6 and 183.9 pence per litre, respectively, in October 2022, compared with 138.6 and 142.2
pence per litre a year earlier. Furthermore, whilst petrol prices may have fallen, diesel prices have risen by 2.3 pence per litre in October 2022. This has resulted in a notable 20.3 pence per litre difference between diesel and petrol prices. Significantly, out of 267 licensed hackney carriage vehicles in Halton, 217 are diesel.
5.3For Proprietors who employ drivers, the UK national minimum wage increased in April 2022 to $£ 9.50$ from the previous rate of $£ 8.91$ an increase of 6.6\%. The National Insurance contributions per employee also rose from April 2022 to include a $1.25 \%$ levy to directly support the NHS. All of this adds to the cost of running a business in addition to the licence fees charged by the Council which rose by 1\% in April 2022.
5.4 As the UK national minimum wage has only increased by $6.6 \%$, a fare increase by $10 \%$ would impact the public. However, the national minimum wage is set to increase to $£ 10.42$ from 1 April 2023. This would amount to a further $9.68 \%$ increase.
5.5Furthermore, DWP benefits that are linked to inflation and the basic and new state pensions are set to rise by $10.1 \%$ from April 2021 in line with the CPI rate of inflation in September 2022. Inflation-linked tax credit elements and benefits administered by the HMRC are also expected to rise by $10.1 \%$ according to a House of Commons research briefing paper titled "Benefits Uprating 2023/24".
5.6 Numerous Local Authorities throughout the country have undergone fare increases this year, including all those in the Liverpool City Region. In fact, all but Halton and Sefton have had a fare increase this year.
5.7 According to the Private Hire Taxi Monthly magazine which publishes "league tables" for fares throughout England and Wales, the national average fare for a 2 mile journey under Tariff 1, in December 2022, is $£ 6.26$. The Council's current fare of $£ 5.80$ places at position 276 out of 320 local authorities surveyed meaning it is one of the cheaper rates. The proposed fare would be slightly above the national average and increase the Council's position to around position 211.
5.8The table below shows the current fares for the same 2 mile journey across the City Region. If the fare increase went ahead, the Council would have the third highest fare and would be 58 p higher than Sefton Council whose fare is comparable with the Council's current fare rate. That said, it is to be noted that Sefton's last fare increase took place in December 2021 around the same time as the Council's last fare increase. As such, this would have been based on last year's economic climate and financial figures.

| Council | Date of last fare <br> increase | Cost of 2 mile <br> journey under <br> T1 | Waiting Time <br> charges on <br> T1 |
| :--- | :--- | :--- | :--- |
| Wirral | 7 October 2022 | $£ 6.80$ | $£ 18$ per hour |
| Liverpool | 29 March 2022 | $£ 6.50$ | $£ 12$ per hour |
| Knowsley | 18 April 2022 | $£ 6.00$ | $£ 12$ per hour |
| Halton | 2 November 2021 | $£ 5.80$ | $£ 12$ per hour |
| Sefton | 1 December 2021 | $£ 5.80$ | $£ 15$ per hour |
| St Helens | 5 August 2022 | $£ 5.70$ | $£ 18$ per hour |

5.9 The table also shows that the average charge for waiting time is $£ 15$ per hour. The proposed waiting charge increase would therefore be in line with the average rate.

## 6 LEGAL IMPLICATIONS

## Decision Making

6.1 The Council has the discretion to vary the table of fares. However, it should exercise its decision making powers in accordance with public law principles, in particular the principle of reasonableness.
6.2The overriding objective of the licensing regime is the protection of the public and the case of Rostron v Guildford Borough Council [2017] EWHC 3141 confirms that the purpose of section 65 of the Act is to protect consumers by ensuring that the fares are reasonable for the public to pay for an available service.
6.3The Department for Transport's "Taxi and Private Hire Vehicle Licensing: Best Practice Guidance" published in March 2010 also provides the following guidance:-
"in reviewing fares authorities should pay particular regard to the needs of the travelling public, with reference both to what is reasonable to expect people to pay but also to the need to give taxi drivers sufficient incentive to provide a service when it is needed. There may well be a case for higher fares at times of higher demand."
6.4 The Council must therefore ensure that any proposed increase strikes the right balance between the needs of the fare-paying public, the
requirements for affordable transport and also the needs of the taxi drivers to make a fair living.
6.5As discussed above, there has been a significant rise in the cost of living since the fare increase last year. Although the proposed table of fares would be one of highest in the City Region, it is in line with inflation. Therefore, officers consider it to represent a fair and proportionate balance between the public interest and the interest of taxi drivers.

## Public Sector Equality Duty

6.6Any decision must take account of the Council's public sector equality duty under section 149 of the Equality Act 2010. This requires the Council to eliminate discrimination, advance equality of opportunity and foster good relations with protected groups.
6.7The elderly and people with disabilities appear to be more reliant on public transport, particularly the bus and on taxis, than younger adults and non-disabled adults. According to statistics obtained from the Department of Transport, disabled adults made, on average 55\% more trips by taxi/minicab in 2019 and these trips tended to be shorter on average than for adults without a disability, 3.6 miles per trip compared with 5.5 . Therefore, although a fare increase would affect the public at large, it may have a disproportionate impact on the elderly and people with disabilities.
6.8Age and disabilities groups will be consulted on the proposal. However, given that a $10 \%$ fare increase is proposed and the basic and state pension together with Disability Living Allowance is set to rise by $10 \%$ by April 2023, any negative impact will be short lived and there will negligible impact from April 2023.

## Legal Procedure

6.9 If it is resolved that there is to be a fare increase, the Council must publish a notice, detailing the proposed variations in a local newspaper the duration if which shall not be less then fourteen days from the date of the first publication of the notice. A copy of the notice is also to be made available on the Councils website and the Halton Direct Links.
6.10 If no objections to the variation are duly made within the period specified in the notice or if all objections are withdrawn, the variation shall come into operation on the date of the expiration of the period specified in the notice or the date of withdrawal of the objections or, if more than one, the last objection, which ever date is the later.
6.11 If objections are received, the Council must consider the objections and then bring into force the table of fares with or without modifications within two months of the expiry of the objection period.
6.12 Notably, the setting or variation of fares is an Executive function as it is not specified in the Local Authorities (Function and Responsibilities) (England) Regulations 2000. As such, the Regulatory Committee may only act in the capacity of an advisory committee and the decision whether to approve the fare increase is to be made by the Executive Board.

## 7. OPTIONS

7.1 The options available to the Committee are to recommend to the Executive Board:

- the proposed amendments to the current table of fares;
- modification to the proposed amendments;
- refusal of a fare increase.


## 8. POLICY IMPLICATIONS

8.1 There are no implications to the Council's current licensing policies.
9. OTHER IMPLICATIONS
9.1 Other than the financial cost of advertising the fare increase which would be around $£ 120$, there are no other implications.
10. IMPLICATIONS FOR THE COUNCILS PRIORITIES
10.1 Children and Young People in Halton

N/A
10.2 Employment Learning and Skills in Halton

N/A
10.3 A Healthy Halton

N/A
10.4 A Safer Halton

N/A
10.5 Halton's Urban Renewal

N/A

## 11. RISK ANALYSIS

There is no risk implications with this report as the Committee is acting in its capacity as an advisory Committee to the Executive Board.

If the recommendation is to refuse the fare increase and this is subsequently approved, there is a risk that drivers will leave the trade due to increasing costs and not being able to breakeven. This may have a negative impact on the supply of taxis in the area.

Equally, setting a fare too high may have a negative impact on vulnerable users of this essential service.
12. EQUALITY AND DIVERSITY ISSUES

There is a potential short-lived impact on the elderly and those with disabilities. This is discussed further at paragraphs 6.5-6.7 above.
13. LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

## Document <br> Place of Inspection

1. Taxi Consultative

Group Agendas
2. Taxi Fare Consultation File

Licensing Section
Licensing Section Kim Hesketh
3. Private Hire and Taxi Monthly accessed at: https://www.phtm.co.uk/newspaper/taxi-fares-league-tables
4. House of Commons research briefing paper titled "Benefits Uprating 2023/24 accessed at:- https://commonslibrary.parliament.uk/researchbriefings/cbp9680/\#:~:text=DWP\ benefits\ that\ are\ linke d,expected\%20to\%20rise\%20by\%2010.1\%25.https://www.gov.uk/gove rnment/publications/the-national-minimum-wage-in-2022
5. The Office for National Statistics Statistical Bulletin on Consumer Price Inflation, UK: October 2022 accessed at:https://www.ons.gov.uk/economy/inflationandpriceindices/bulletins/con sumerpriceinflation/october2022
6. The Department for Transport Statistical Release on Transport: Disability and Accessibility Statistics, England 2019/20 accessed at https://assets.publishing.service.gov.uk/government/uploads/system/up loads/attachment data/file/972438/transport-disability-and-accessibility-statistics-england-2019-to-2020.pdf

## APPENDIXA

## Hackney Carriage Table of Maximum Fares

## $2^{\text {nd }}$ November 2021

## Tariff 1

Tariff 2

## Tariff 3

 metersl or part thereof
$£ 3.80$ for the first 440 yards $(402$ meters) then $£ 0.20$ for each 165 yards 1151 meters) or part thereof
 meters) or part thereof

Where 5 or more passengers are carried the obove tariffs will increase by $50 \%$ becoming tarifts 4,5 and 6

Waiting Time
The hirer will be charged $£ 0.20$ for the following periods or uncompleted part thereof
Tariff 1-60 seconds
Tariff 2-40 seconds
Tariff 3-30 seconds

1. Tariff 1 applies at all times when neither tariff 2 nor Tariff 3 applies
2. Tariff 2 shall apply (where Tariff 1 would otherwise apply) for any journey at and beyond six miles from the commencement of the journey
3. Except when Tariff 3 applies, Tariff 2 applies for hirings between 11.00 pm and 6.00 am , all day on Bank and Public Holidays, Easter Sunday, and between midday to 11.00pm Christmas Eve and New Year's Eve
4. Tariff 3 applies for hirings between:
a) 11.00pm Christmas Eve and 6.00 am Boxing Day
b) 11.00 pm New Year's Eve and 6.00am New Year's Day
5. If any journey ends outside the Borough boundary the fare should be agreed in advance with the driver otherwise the Table of Fares must be applied
6. Only mileage and waiting time charges will appear on the taximeter. Other charges will be charged separately
7. Taximeters are calibrated in yards and metric equivalents are approximate only

## Extra Charges

Luggage - For each article of luggage outside the passenger compartment $\mathbf{£ 0 . 2 0}$ Fouling - The cost to the hirer of cleaning the vehicle when fouled by them $\mathbf{£ 5 0 . 0 0}$ Bridge Crossing - For a passenger journey involving a crossing of the River Mersey within the Borough the toll for that crossing may be charged at the rate for the time being in force for the vehicle

## Appendix B

## Proposal A (original proposal from the trade)

Tariff 1 0.20p every 200 yards
Tariff 20.20 p every 150 yards
Tariff 3 0.20p every 120 yards
The starting price on all tariffs are to remain the same. However, the waiting time for Tariffs 1, 2 and 3 are to be increased by a further $£ 3.00$ per hour.

## Proposal B

As per Proposal A, however, on Tariff 1 the 6 miles is to be reduced to 5 miles. In other words, T2 is to apply from 5 miles.

## Proposal C

As per Proposal A but Tariff 3 will apply from 6 am on Boxing Day until 6 am following day i.e. 27 December.

## Proposal D

As per Proposal A, however, 30p to be added to the start price.

## APPENDIX C

## Fare Increase - agreed trade

| No | Comments |
| :---: | :---: |
| 1 | That is perfect |
| 2 | I'd like to support the idea of a fare increase to reflect the current increase in fuel costs, especially relevant for cabs which are less efficient than cars. |
| 3 | I agree that due to the current financial situation the tariff increase should be implemented as soon as possible |
| 4 | Yep I'll have a bit of that thanks |
| 5 | Im not working at the moment, but I agree the fares need to be in line with everything else. |
| 6 | Yes I agree to the proposed increase |
| 7 | Further to the email regarding the tariff increase I think its desperately needed in this current crisis and also something put in place for tariffs to increase with inflation year on year |
| 8 | I agree with any increases |
| 9 | With regards to the fare increase I'm in favour of this |
| 10 | Yes 100\% needed |
| 11 | Fine by me all helps |
| 12 | I can only add that the proposed increase in the fare tariff is certainly needed |
| 13 | I agree with the proposed changes |
| 14 | Yes with fuel costs still high I agree to the increase |
| 15 | I agree with the proposed rise |
| 16 | Yes I agree with the rise if that's okay |
| 17 | I agree to the pay increase |
| 18 | Yes this increase is needed |
| 19 | Thank you for the proposal, I would like to agree to this price rise |
| 20 | Wow how fast are you, firstly I think you know I'm all in favour of the overdue increase and this seems absolutely fine |
| 21 | $I$ agree with pay rise as things $r$ continuing to increase and times $r$ hard |
| 22 | Yes |
| 23 | Yes |
| 24 | We agree with the tariff increase |
| 25 | We agree with the tariff increase |
| 26 | Yes I think there should be a tariff fare increase |
| 27 | Yes |
| 28 | Yes |
| 29 | Fare yes |
| 30 | Good idea |
| 31 | Yes |
| 32 | Yes I agree with the tariff fare increase |
| 33 | I would be in agreement of the proposed increases |
| 34 | I am happy with the proposal |
| 35 | Yes that change seems fine |
| 36 | Thank you for your email regarding a tariff care increase. Yes I would welcome an increase as proposed in your email |
| 37 | Hi l agree with the proposed increase in fares |
| 38 | Yes |


| 39 | That's a yes from me |
| :---: | :---: |
| 40 | I am in favour of a tariff increase |
| 41 | I agree with price increase |
| 42 | In reply to your email regarding a tariff change I would be in favour of the increase as my running costs have increased |
| 43 | Seems to be in the best interest for all drivers with the financial climate being the way it is and showing no decline |
| 44 | I would like to say yes to the increase |
| 45 | The rise is fine by me |
| 46 | Yes we should have a pay rise |
| 47 | I agree with the rise |
| 48 | Yes tariff increase please |
| 49 | I just wanted to say I am a favour of the increase |
| 50 | I'm in favour of increase |
| 51 | I would welcome the increase. This will help with the ever increasing costs to running and maintaining our taxis along with the cost of living increases |
| 52 | Regarding the increase on fares and waiting times I would welcome the increase and at the moment in time is really needed |
| 53 | I'm in agreement with the proposed new tariff |
| 54 | I'm more than happy for the tariff to go up the average price of diesel is now about $£ 1.80$ per litre. Tyres have gone up road tax has had a increase and so has parts and labour on getting work done on the taxis to keep them up to a good standard. <br> Some drivers moan and say know its ok for the odd few that try and take the moral high ground who don't have kids and young families. <br> If other drivers want to keep it the same that's ok if the government decides to cut fuel duty more and road tax etc. <br> Sorry to grumble on I think a fair increase would be welcome on my behalf |
| 55 | I would like to agree to the increase |
| 56 | Yes please |
| 57 | Yes I agree to the rise |
| 58 | I agree to the tariff rise |
| 59 | Agree |
| 60 | The proposal sounds great. I'm in favour of the tariff increase |
| 61 | I would welcome the increase given the current financial climate |
| 62 | Yes I agree with the rise |
| 63 | I'm in favour of the increases proposed |
| 64 | Yes I agree with these changes |
| 65 | Yes agree to all of the email |
| 66 | It is definitely needed every little helps |
| 67 | Totally agree that a fare hike is needed. Fuel is up prices of tyres and servicing vehicle as gone up |
| 68 | I'm happy with whatever pay increase you set |
| 69 | I feel that it is about time we had a tariff increase because we haven't had a proper increase for a decade not counting the 60p increase last year which was negated in no time at all because of the rocketing price in fuel that happened shortly after. So I believe that this can be considered a cost of living tariff increase which is am fully in support of. I do believe that the taxi trade in the Borough have made a rod for its own back by not having a tariff increase every 1 or 2 years so I do feel that the council could not object to this increase that will be gratefully received by the majority of the trade if accepted. I feel the public will come to terms with this increase in no time at all and feel that any |


|  | objections received by yourselves by them would not be justified purely on the grounds of <br> the length of time that has passed since the last increase |
| :--- | :--- |
| 70 | I'm in favour of the pay rise |
| 71 | I write in support of the proposed increase |
| 72 | I strongly agree with a rate rise |
| 73 | I'm in favour with the pay rise |
| 74 | Considering the current state of affairs/cost of living increases it would make sense to <br> increase the tariffs as you suggest above |
| 75 | Due to currant cost of living I agree to increase <br> 76Yes that seems good <br> I would be in favour of all the tariffs and waiting time increases from the proposals that <br> have been put forward that have been set out below |
| 77 | Driver could not reply to email so call via telephone and confirmed that he agrees to the <br> pay rose |
| 78 | I agree with the tariff increase |
| 80 | Short and sweet I say yes to the tariff increase <br> I fully agree with the recent request for an increase in the Hackney Carriage tariff. I feel <br> with the current economic conditions and the many inflationary costs we are having to <br> cope with there is no sensible option. Apart from the obvious increase in fuel, garages <br> charges, spare parts, insurance and many other prices have risen, some quite sharply. In <br> the last two years the price of tryes of my vehicle have doubled |
| 81 | Any increase in tariff would be welcome |
| 82 | Yes I am happy with the increase |
| 83 | This driver originally objected to the tariff rise but has since withdraw the objection and <br> agrees |
| 84 | I agree there needs to be an increase yes <br> 85 <br> 86 <br> This driver originally objected to the tariff rise but has since withdraw the objections and <br> agrees <br> This driver originally objected to the tariff rise but has since withdraw the objection and <br> agrees |
| 87 | are |

## Fare Increase - against trade

| No | Comments |
| :---: | :---: |
| 1 | Raising the fares at the moment not a good idea as people are struggling enough to get taxis in the current economic climate, plus the way that the proposal has been set out, I personally don't think it is fare on the customer who is travelling future |
| 2 | I am against the tariff increase, I think it could end up having a detrimental effect on the taxis as people are truly struggling, yes I do agree its hard for us too, but I think all taxi drivers should be looking at the bigger picture on trying to keep customer \& not sending them away due to tariff increase |
| 3 | I still don't think the increase in fares should be done at this time. It is likely to discourage taxi use at a time when everyone is struggling and I would rather keep thing as they are, at least for the time being |
| 4 | At this moment in time I'm personally against a tariff rise because there is such uncertainty how things are going to be financially for everybody we have already seen a slight drop in customers in the trade and with electricity and gas jumping next month people won't be able to use taxis I think we will lose those that still need to use them |
| 5 | I know times are hard for everyone and other places are getting pay rises. But in the taxi trade its better to keep customers rather than push them away. Fuel has dropped a bit, but I think stay as we are. So it's a no to a pay rise from me |
| 6 | I don't think there should be a rise in the tariffs, the price of fuel has come back down over the last few weeks and with the high cost of living at the moment, I think it would be the wrong time to put the tariffs up and would just mean less people getting taxis meaning driver would be worse off |
| 7 | Personally I don't think there is a need to raise the fares as I would say $95 \%$ of customers leave a tip anyway, so in theory we are already getting paid an increase. <br> I think by increasing the fares to would push people more towards using the buses more |
| 8 | I am against a fare increase at this time. This decision should be made by Halton Borough taxis drivers only and no other taxi firms from outside the borough |
| 9 | No |
| 10 | There are many reasons for a pay increase, but I am against this tariff change. As it penalizes the more lucrative longer distance fares more so than shorter fares |
| 11 | Not at this moment in time for me |
| 12 | With the current economic situation \& customers having less money, I don't think a rise is justified at this time |
| 13 | I disagree with the proposal. <br> Whilst I feel we have had very, very little support through the pandemic and the current crisis unlike other forms of transport despite the trade carrying the same per cent-age of passengers as the buses (past UDP document) and our trade colleagues in other areas I don't think now is the right time to increase fares by $80 p+$ per mile (T1) and more on T2/T3. <br> The bus industry has just launched the $£ 2$ capped fare on a trial basis, with financial support I might add, so I believe we should await the outcome of this and look at an increase in February 2023 for an April implementation. We can of course review the situation sooner if the economy dictates. <br> I think the trade would get more relief from a reduction in the fees paid and a review of the requirement of the test frequency. The inspection (test) was introduced because of the deterioration in standards when the trade used the old FX4 cab. Today, and has been the case for a number of years, certainly in excess of ten, the taxi fleet is one that has been said to be one that the authority is proud. |


|  | We are currently paying nearly $£ 300$ on admin fees and $£ 63$ for a test which the same <br> garage charges $£ 40$ to the public and less for employees. The testing should be opened up <br> to other garages. To continue as we are is causing problems because of the lack of <br> appointments and I do wonder if a 'closed shop' approach is indeed lawful. |
| :--- | :--- |
| 14 | I personally feel that a fare increases wouldn't go down well with the public at this time |
| 15 | Personally I think this is a bad idea, mainly because the majority of people who use cabs <br> are those complaining about the cost of living eg shoppers, commuters etc and any <br> increase would just drive them away. Also the high price of feuel is already beginning to <br> drop which will (eventually) see a drop in prices (wars not included) and finally the cap on <br> bus fares at $£ 2.00$ is surely going to have an impact |
| 16 | I believe it is still not the right time to be doing the fare increase. Although I agree that <br> with the price increase in fuel and other bills this is a difficuly time for us, but if we <br> increase fares its only going to discourage customers from using the service altogether |
| After reading the proposal for the tariff increase. I am writing to say that would not <br> support this proposal. As I think, despite the current financial situation, this type of <br> increase is far to much. <br> The tariff 1 increase of every 20p every 200 yards, would add $£ 1.76$ per mile, this alone, I <br> would struggle to justify with our customers and can only see an increase of this size, as <br> having a detrimental affect on the trade in general and especially Halton Borough Taxi <br> Drivers |  |

## Fare Increase - Queries

| No | Comments |
| :--- | :--- |
| 1 | We could seriously do with the tariff 3 period increasing time wise. There's little incentive <br> to work boxing day when tariff 2 kicks in at 6 am. I believe Warrington get T3 every bank <br> holiday and doubt the public would resent paying the extra 25\% (from T2 to T3) <br> In comparison we must get the shortest T3 person of any taxi service in the country |
| 2 | I agree to the tariff changes but I also think the start price should be increased by at least <br> 30 pence |
| 3 | Yes we need this rise badly also I would like to see the 6 miles reduced 5 miles |

## APPENDIX D

Consultation for Fare Increase - November 2022

| Number | A | B | C | D | Against | Comments |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 |  |  |  |  |  | I vote yes |
| 2 |  |  |  | V |  |  |
| 3 |  |  |  | V |  |  |
| 4 | V |  |  |  |  |  |
| 5 |  |  |  | V |  |  |
| 6 |  |  |  | V |  | But C is needed to in my opinion |
| 7 |  | $\checkmark$ |  |  |  |  |
| 8 | V |  |  |  |  |  |
| 9 |  |  |  |  | V | As previously stated I object to any fare increase at this time |
| 10 |  |  |  | V |  |  |
| 11 | V |  |  |  |  |  |
| 12 |  | V |  |  |  |  |
| 13 |  |  |  | V |  |  |
| 14 |  |  | V |  |  |  |
| 15 | V |  |  |  |  |  |
| 16 |  |  | V |  |  |  |
| 17 |  |  |  | V |  |  |
| 18 |  |  |  |  | V | I would like to vote for option E! No increase at all. Why is this not an option?? Why are the council insisting on giving us a rise. I don't want a rise. If I or other drivers need more money we can work a few extra hours or an extra day. Why go to the public in these uncertain times?? Its no skin of the councils nose if we don't have an increase. |
| 19 |  |  |  | V |  |  |
| 20 | V |  |  |  |  |  |
| 21 |  | V |  |  |  |  |
| 22 |  |  | V | V |  |  |
| 23 |  |  |  | V |  |  |


| 24 | $V$ |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 25 | $V$ |  |  |  |  |  |
| 26 |  | $V$ |  |  |  |  |
| 27 | $V$ |  |  |  |  |  |
| 28 | $V$ |  |  |  |  |  |
| 29 |  | $V$ |  |  |  |  |
| 30 |  |  |  | $V$ |  |  |
| 31 |  |  |  | $V$ |  |  |
| 32 | $V$ |  |  |  |  |  |
| 33 |  |  |  | $V$ |  |  |
| 34 |  |  |  | $V$ |  |  |
| 35 |  |  |  |  |  |  |
| 36 |  |  |  |  |  |  |
| 37 |  |  |  |  |  |  |
| 38 |  |  |  |  |  |  |
| 39 |  |  |  |  |  |  |
| 40 |  |  |  |  |  |  |
| 41 |  |  |  |  |  |  |
| 42 |  |  |  |  |  |  |
| 43 |  |  |  |  |  |  |
| 44 |  |  |  |  |  |  |
| 45 |  |  |  |  |  |  |
| 46 |  |  |  |  |  |  |
| 47 |  |  |  |  |  |  |
| 48 |  |  |  |  |  |  |
| 49 |  |  |  |  |  |  |
| 50 |  |  |  |  |  |  |
| 51 |  |  |  |  |  |  |
| 52 |  |  |  |  |  |  |
| 53 |  |  |  |  |  |  |
| 54 |  |  |  |  |  |  |


| 55 |  | V |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 56 |  |  | V |  |  |  |
| 57 |  |  |  | V |  |  |
| 58 |  |  |  | V |  |  |
| 59 |  |  | V |  |  |  |
| 60 |  |  | V |  |  |  |
| 61 |  |  |  |  |  | I just think another fare increase will not be beneficial for ourselves or <br> customers with the current climate |
| 62 |  |  |  |  |  |  |
| 63 |  |  |  |  |  |  |
| 64 |  |  |  |  |  |  |
| 65 |  |  |  |  |  | I am happy to go with the majority if it helps implement an increase |
| 66 |  |  |  |  |  | In the future can this be done every other year without <br> forums/quorums and extra votes etc... this should be out of our hands <br> and somehow index linked with the price of fuel and cost of living <br> factor thrown in |
| 67 |  |  |  |  |  |  |
| 68 |  |  |  |  |  |  |
| 69 |  |  |  |  |  |  |
| 70 |  |  |  |  |  |  |
| 71 |  |  |  |  |  | Thank you for the information regarding the tariff increase, personally <br> I would like to have been given another option and that is no increase. <br> l'm not sure how to go about this because the option isn't available <br> but that is how l'd like to register my vote |
| 72 |  |  |  |  |  |  |
| 73 |  |  |  |  |  |  |
| 74 |  |  |  |  |  |  |
| 75 |  |  |  |  |  |  |
| 77 |  |  |  |  |  |  |
| 78 |  |  |  |  |  |  |




| 135 |  |  |  | V |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 136 |  |  | V |  |  |  |
| 137 |  |  |  | V |  | With also the reduction of 6 miles to 5 on tariff 1 |
| 138 |  | V |  |  |  |  |
| 139 |  |  | $\checkmark$ |  |  |  |
| 140 |  | V |  |  |  |  |
| 141 |  |  |  | V |  | On another note I also think the extra tariff 3 on boxing day should be applied to all the proposals |
| 142 |  |  | V |  |  |  |
| 143 |  |  |  | V |  |  |
| 144 |  |  |  | $\checkmark$ |  |  |
| 145 |  |  |  | $\checkmark$ |  |  |
| 146 |  |  |  | $\checkmark$ |  |  |
| 147 |  |  |  | $\checkmark$ |  |  |
| 148 |  |  |  | V |  |  |
| 149 | V |  |  |  |  |  |
| 150 |  |  |  | V |  |  |
| 151 | V |  |  |  |  |  |
| 152 |  |  | $\checkmark$ |  |  |  |
| 153 |  |  | $\checkmark$ |  |  |  |
| 154 |  | V |  |  |  | I would be more in favour of proposal B but would also agree that Boxing Day tariff 3 should run from 6am on Boxing Day until 6 am following day i.e 27 December |
| 155 |  |  | V |  |  |  |
| 156 |  |  |  | $\checkmark$ |  |  |
| 157 |  |  |  | V |  |  |
| 158 |  |  | $\checkmark$ |  |  |  |
|  |  |  |  |  |  |  |
| TOTAL | 17 | 19 | 24 | 94 | 4 |  |

## APPENDIX E

## Current table of fares

| Tariff | 2 Mile journey | 10 Mile journey |
| :--- | :--- | :--- |
| 1 | $£ 5.80$ | $£ 20.73$ |
| 2 | $£ 7.53$ | $£ 24.60$ |
| 3 | $£ 9.27$ | $£ 30.60$ |

## Proposal A (original proposal sent in email dated 26 September)

Tariff 1 0.20p every 200 yards
Tariff 20.20 p every 150 yards
Tariff 30.20 p every 120 yards
The starting price on all tariffs are to remain the same. However, the waiting time for Tariffs 1, 2 and 3 are to be increased by a further $£ 3.00$ per hour.

| Tariff | 2 Mile journey | 10 Mile journey |
| :--- | :--- | :--- |
| 1 | $£ 6.08(+5 \%)$ | $£ 22.51(+9 \%)$ |
| 2 | $£ 7.91(+5 \%)$ | $£ 26.68(+9 \%)$ |
| 3 | $£ 9.73(+5 \%)$ | $£ 33.20(+9 \%)$ |

## Proposal B

As per Proposal A, however, on Tariff 1 the 6 miles is to be reduced to 5 miles.

| Tariff | 2 Mile journey | 10 Mile journey |
| :--- | :--- | :--- |
| 1 | $£ 6.08(+5 \%)$ | $£ 23.09$ (+11\%) |
| 2 | $£ 7.91(+5 \%)$ | $£ 26.68(+9 \%)$ |
| 3 | $£ 9.73(+5 \%)$ | $£ 33.20(+9 \%)$ |

## Proposal C

As per Proposal A but Tariff 3 will apply from 6 am on Boxing Day until 6 am following day i.e. 27 December.

## Proposal D

As per Proposal A but an additional 30p to be applied on the start price.

| Tariff | 2 Mile journey | 10 Mile journey |
| :--- | :--- | :--- |
| 1 | $£ 6.38(10 \%)$ | $£ 22.81(10 \%)$ |
| 2 | $£ 8.21(9 \%)$ | $£ 26.98(10 \%)$ |
| 3 | $£ 10.03(8 \%)$ | $£ 33.50(10 \%)$ |

